



**Support Staff Workshop
Lehigh University
August 13, 2018**

Agenda

7:30 - 8:00	Registration
8:00 - 8:15	Welcome and Introductions
8:20 – 9:15	Bridging Generational Differences
9:20 - 10:30	NACAC Changes in CEPP & Case Studies
10:30 – 10:40	Break
10:45 – 12:00	Managing Student and Staff Expectations
12:00 - 1:00	Lunch
1:00 – 1:40	Breakout Sessions #1: Best Practices, Case Studies, Networking
1:45 – 2:30	Breakout Sessions #2: Best Practices, Case Studies, Networking
2:30 – 4:15	Professional Development - Getting to Know Your Strengths
4:15 – 4:30	Closing Remarks